



Heritage Open Days Volunteer Survey 2019

About this survey

This survey is all about understanding your Heritage Open Days experience – what was good, what wasn't so good, what surprised you, and what you'd like to see next year. We'll also ask you some more practical questions, such as how long you've been involved with the festival and demographic information. Your feedback helps us to identify what we're doing well, and areas we can improve going forwards. Understanding the impact of the festival is also vital in ensuring that we continue to receive support from players of People's Postcode Lottery, who help make our annual event possible.

Before we proceed, we just need to reassure you that all your answers are completely confidential and your rights under the Data Protection Act as well as the Market Research Society's Code of Conduct will be fully observed.

The research organisations collecting the data on our behalf for this survey are Decision House Ltd. and Populus Data Solutions. They will not have access to any of your personal contact details.

In this survey we ask for some information which is considered under the 'special categories of data' under the EU General Data Protection Regulation (GDPR) and other data protection law. We only collect this information where you have given your explicit consent. Data is always anonymised and reported at an aggregated level and will not be linked back to you in any way. Special categories of data in this survey are:

- Your ethnicity
- Your health

You will not be excluded from the survey if you do not give consent to provide this information.

We make protection of your privacy a top priority. To read Heritage Open Days' Privacy Policy, please visit <https://www.heritageopendays.org.uk/about/privacy-cookies>

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About you as a volunteer

1. Organisation/place/event you volunteered for?

2. Where you volunteered? (city/town/village)

3. Is this your first time volunteering at a Heritage Open Days event?

- Yes
- No
- Don't know

4. If no, how many years have you been volunteering with Heritage Open Days?

5. How did you first become involved with HODs?

- Through a local community group (e.g. civic or history society)
- As part of my job
- Recommended by a friend/colleague
- Other (please specify)

6. Do you do voluntary work outside of HODs?

Yes

No

7. How many hours, in total, did you spend volunteering to support this Heritage Open Days event(s)?

0-9

10-19

20-29

30-39

40-49

50-59

60-69

70+

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Your experience

8. Which of these statements best describes your HODs experience this year?

- I am really glad that I volunteered
- I am fairly glad that I volunteered
- I wish that I hadn't volunteered

9. Please tell us why you say that the above statement you chose describes your experience this year?

10. What would you say was the highlight of your volunteering experience this year?

11. What disappointed or frustrated you about your volunteering experience this year?

12. If you have volunteered with Heritage Open Days for more than 1 year, what effects have these volunteering experiences had on you as a person, no matter how small?

13. As a result of your involvement with Heritage Open Days, are you more likely to...

	Yes	No	Don't know
Volunteer for a heritage place/organisation in the future?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Recommend volunteering to friends/family?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

14. If there was one thing about HODs you could change to make volunteering easier, what would it be?'

15. Do you see yourself volunteering for HODs in 2020?

- Yes
- No
- Don't know

16. If no, why not?

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About you as a person

17. Age

- 15-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65+

18. Gender

- Female
- Male
- Prefer not to say
- Other (please specify)

19. How would you describe your ethnic origin?

- White British
- White Irish
- White Other
- Travelling community
- Asian - Indian, Pakistani or Bangladeshi
- Asian - Chinese
- Asian - Other
- Black - Caribbean
- Black - African
- Black - Other
- Mixed
- Prefer not to say
- Other (please specify)

20. Do you have a disability as defined the Equality Act 2010?

- Yes
- No
- Prefer not say

21. What is your working status?

- Working full time
- Working part time
- Retired
- Student
- Homemaker
- Other not working
- Prefer not to say