

ORGANISER FEEDBACK 2018



Thank you so much for participating in Heritage Open Days (HODs). We hope your event was a great success this year. Please can we ask for your support with one more task – completing this form. It provides invaluable information for us to share with our supporters and funders, and enables us to understand where there is scope for improvements. Please be assured that all data will be securely stored and that any personal information shall remain anonymous in accordance with GDPR.

Please do not worry if the nature of your role means you are unable to answer a specific question. Simply leave the response blank and move on to the next question. The data that you provide may be used in both internal and external impact reports, published both in print and online. This survey will take approximately 15 minutes to complete. Thank you so much for taking the time to complete this survey, your answers are invaluable.

Please complete by 1st October 2018 and return to Heritage Open Days, 20 Grosvenor Gardens, London SW1W 0DH.

ABOUT YOU

Your name

Name of organisation as registered

County

Your home postcode

YOUR EVENTS

1. How many visitors did your property/event attract?

Property/event name	Adult visitors	Child visitors	Total	Is this more than on a normal opening day?
				<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A
				<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A

Or if you are providing information for a local cluster of HODs openings/events:

Estimated total of visitors

Number of sites/events covered

2. If your place is usually open to the public, was there any noticeable difference in the types of people visiting?

Yes – If yes, were there: More families? No N/A

More local people?

A more diverse audience?

Other:

Please continue over-leaf ►►

Your Feedback

3. I confirm that by completing this form I give the National Trust, acting as the national coordinator of Heritage Open Days, permission to store, analyse and use the data that I provide. *

Yes

Section 1: You and your visitors

4. If you have taken part for MORE than 1 year, are you seeing the number of visitors to your events increasing, decreasing staying about the same each year?

Mark only one oval.

- Increasing
 Decreasing
 Staying about the same

Section 2: Staffing and People

5. Have you organised a HODs event before? *

Mark only one oval.

- Yes
 No
 Don't know

6. If yes, how many times?

7. In what capacity do you organise your HODs event?

Mark only one oval.

- Volunteer
 Paid Staff

8. How many volunteers were needed to run your event/program?

9. **How many paid staff were needed to run your event/program?**

10. **From what sources/organisations did you draw your helpers and volunteers? (tick all the apply)**

Check all that apply.

- Own Volunteers
- Own Staff
- Civic Society members
- Members of religious community
- Members of other local societies
- Students/young people
- Other: _____

Section 3: Funding

11. **How many hours (approx.) did you/your organisation spend on HODs?**

12. **How much money (approx.) did you/your organisation spend on your HODs event? (£)**

13. **Did you/your organisation receive any sponsorship/funding for HODs?**

Mark only one oval.

- Yes
- No

14. **If yes, where from and how much?**

15. **Did you/your organisation use any of the following methods to raise money during HODs? (Tick all the apply)**

Check all that apply.

- Refreshments
- Souvenirs
- Donations
- Guidebooks
- Membership
- Other: _____

Section 4: Your Feedback

16. **How much do you agree or disagree with the following statements about WHY you choose to be an organiser for Heritage Open Days? I chose to be an organiser for Heritage Open Days because.....**

Mark only one oval per row.

	Disagree strongly	Disagree slightly	Neither agree nor disagree	Agree slightly	Agree strongly
It is a cause/event that is important to me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I want to learn more about my local area/heritage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It is a feel good experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I believe that you receive back what you put into the world	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The social opportunities are important to me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I believe that it is important to help others	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I want to feel more a part of my local community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It gives me the opportunity to learn new skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Being appreciated by those who are responsible for Heritage Open Days is important to me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

17. **If you selected 'Agree strongly' for the above statement "It is a cause/event that is important to me", please tell us why**

18. **Which of these statements best describes your Heritage Open Days experience this year?**

Mark only one oval.

- I am really glad that I was an organiser
- I am fairly glad that I was an organiser
- I wish that I hadn't been an organiser

19. **Please tell us why you say that the above statement you chose describes your experience this year?**

20. **In your own words, how could Heritage Open Days be improved, either before, during or after the event?**

21. **If you have been an organiser with Heritage Open Days for more than 1 year, which of these describe the effects these organising experiences have had on you as a person, no matter how small? (Tick all that apply)**

Check all that apply.

- Helped build my confidence generally
- Inspired me to volunteer elsewhere
- Helped me understand how to develop and motivate volunteer teams
- Improved my presenting skills
- Improved my networking skills
- Improved my organisation and planning skills
- Inspired me to put on more events / open more sites
- Improved my logistics, crowd and incident management skills
- Improved my partnership working
- No effects
- Other: _____

22. **How valuable do you find the support offered by the national Heritage Open Days team?**

Mark only one oval.

- Very valuable
- Valuable
- Acceptable
- Not valuable

23. **Please tell us what you find valuable and how we could improve the support we provide?**

24. **Please tell us your thoughts on moving the event to two weekends this year?**

25. **Do you see yourself taking part in HODs in 2019?**

Mark only one oval.

- Yes
- No
- Don't know

26. **If no, why not?**

Section 5: About You

27. **Age ***
Mark only one oval.

- 15-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65+

28. **Gender ***

If you would like to describe your gender in your own words, please select 'other'
Mark only one oval.

- Female
- Male
- Prefer not to say
- Other: _____

29. **How would you describe your ethnic origin? ***

Mark only one oval.

- White British White Irish
- White Irish travelling community White - Other
- Indian Pakistani
- Bangladeshi Asian - Other
- Black Caribbean Black African
- Black - Other Chinese
- White and Asian
- White and Black Caribbean White and Black African
- Mixed - Other
- Prefer not to say
- Other: _____

30. **Do you have a disability as defined the Equality Act 2010 ***

Mark only one oval.

- Yes
- No
- Prefer not to say

31. **What is your working status ***

Mark only one oval.

- Working full-time
- Working part-time
- Retired
- Student
- Homemaker
- Other not working
- Prefer not to say

Thank you!